

Retail Originations Checking Accounts - US LZN User Manual  
Oracle Banking Digital Experience  
Patchset Release 22.2.1.0.0

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**ORACLE®**

Retail Originations Checking Accounts User Manual

May 2023

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# 1. Preface

## 1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

## 1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

## 1.3 Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## 1.4 Structure

This manual is organized into the following categories:

*Preface* gives information on the intended audience. It also describes the overall structure of the User Manual.

*Introduction* provides brief information on the overall functionality covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction
- The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.
- Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure. If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

## 1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Patchset Release 22.2.1.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation Manuals

## 2. Transaction Host Integration Matrix

### Legends

<b>NH</b>	No Host Interface Required.
✓	Pre integrated Host interface available.
×	Pre integrated Host interface not available.

Sr No.	Transaction Name / Function Name	Oracle FLEXCUBE Core Banking 11.10.0.0.0	Oracle FLEXCUBE Onboarding 14.7.1.0.0	Third Party System
1	US LZN Checking Account Application Submission	×	✓	✓
2	US LZN Insta - Checking Account Application Submission	×	×	×

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## 3. Checking Account Application

A checking account is a deposit account held with a bank or a financial institution that allows the account holder to make withdrawals and deposits. The checking account application of OBDX has been created to enable customers to apply for checking accounts easily by providing minimal personal details. Applicants can quickly apply for checking accounts by simply specifying their basic personal information and defining account preferences, if required.

The application form is OCR (Optical Character Recognition) enabled so as to save the prospect applicant's time and effort in filling out the application form. The personal information section gets prefilled with information fetched through OCR based on the document uploaded in the Upload Documents section. If the Nominee Information section is enabled for the Checking Account product category, this feature is also enabled to prefill nominee information by fetching information from the nominee's ID proof document.

Online KYC of the prospect can also be conducted by means of liveness check or through integration with third party identity verification service providers. For more information, please refer **User Manual Oracle Banking Digital Experience Originations - KYC Modes**.

Once the applicant's identity is verified successfully through online KYC, he/she will be able to proceed with the application form. The personal information section will also be prefilled with information as fetched on the basis of the identification provided.

Existing digital banking customers can simply provide their online banking credentials to have the personal information section of the form prefilled with information as maintained with the bank.

The application form also has the feature of QR code scan enablement which can be used to continue applications on mobile devices.

The US region application form has been designed in a manner that ensures that the information being captured adheres to all the regulations imposed by the US government. Additionally, all required disclosures and notices are also displayed as part of the application form.

The application tracker has been built so as to enable tracking of the application once it has been submitted. The application tracker also enables the applicant to retrieve and complete an application that has been saved. Additionally, the applicant can view documents that have been uploaded as part of the application form and can also view details as defined in the application form in PDF format. .

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Note: OBDX is integrated with Oracle KYC to fetch the applicant's risk level (high risk or low risk) along with the reference number for the same as generated in the Oracle KYC system, at the time of application submission. OBDX will further send this information to the mid office system to be utilized as required.

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Following are the steps involved in the application submission:

- **Zip Code Specification:** Once you select the **Checking Accounts** product category from the Product Offerings section, you will be displayed a modal window in which you will be required to specify the zip code of your home address. All products with details for the specific location (based on your zip code) will be listed down on the Product Listing page.
- **Product Selection:** All the products, available for your location (as per zip code specified) will be listed on the Product Listing page. Each product will be listed as a separate card which will display the name and image of the product along with a short description, features and the options to view further details, or to apply for the product. The additional option to select the

product so as to compare it with others within the same category will also be provided on each card. You can select a maximum of three products for comparison.

- **Kick Off:** This page serves as an introduction to the application form. The various steps involved in an application are displayed on this page. You can also view the documents required to be uploaded as part of the application. As an applicant, you can identify how you are going to proceed with the application. If you are a new/unregistered user, you can continue as a guest, or if you are an existing online banking customer you can login with your online banking credentials to have your information pre-populated in the application.
- **Mobile Verification:** This step is applicable if you are filling out the application as a new/unregistered user. You will be instructed to enter your mobile number, after which the system will identify whether your mobile number is already registered with the bank or not. You will then be required to enter the OTP sent to this mobile number in order to proceed with the application form.
- **Online KYC:** Online KYC of the applicant can be done through any of the following modes, depending on which mode has been enabled by the bank in the Originations Workflow Maintenance screen available to bank administrators.
  1. Liveness Check – Assisted
  2. Liveness Check – Unassisted
  3. (National) ID Verification

For more information on Online KYC and modes, please refer to the user manual **User Manual Oracle Banking Digital Experience Originations - KYC Modes**.

- **Personal Information:** This section captures information pertaining to your personal information which will include your full name, date of birth, address details, etc. You can opt to upload an identity proof document to have the information on this section pre-populated or you can alternately enter the required information manually.
- **Checking Account Specifications:** The bank may offer certain add-on services for the account. These might include a Debit Card, Passbook, Cheque Book, Access to Direct Banking, Phone Banking, etc. In this section, you can define your preferences with regards to these features. You can also specify the currency in which you would like the account to be maintained and define your preferences regarding account statement frequency and mode of delivery.
- **Nominee Information:** If you wish to do so, you can specify details of your nominee in this section. Nominee details will include basic information such as name, date of birth, address etc. In case the nominee is a minor, you will have to mandatorily also specify information of the nominee's guardian.
- **Employment Information** – You can provide information pertaining to your employment, in this step. In addition to defining information of your primary employment, you can also furnish past employment details and/or other current employment details. In case you have uploaded a salary slip, available details will be fetched and will be pre-populated
- **Financial Profile** – In this section, you can furnish details pertaining to your Income, Expense, Assets and Liabilities.
- **Review and Submit:** Once you have filled out all the information required in the checking account application form, you will be displayed this information on the review page. You can verify the details provided and if required, can edit the information in any sections by selecting the option provided against each section.
- **Terms of Service:** On having reviewed the application, you can then proceed to view the terms and conditions of the checking account you are applying for. You can also add a digital signature by means of uploading a document containing your signature or by physically

signing the provided space if you are filling out the application from a touchscreen device. Additionally, all other disclosures and notices related to your application will also be displayed on this page. You are required to read through each disclosure and notice and provide your consent wherever required.

- **Fund your account:** This step will be part of the application form if it has been configured for Checking Account applications. Through this step you will be able to fund your new account if you wish to do so. If you opt to fund your account, you will be required to specify the initial deposit amount and then proceed to furnish information regarding mode of transfer. If you are a prospect applicant, you will be navigated to the payment gateway where you will be able to specify information related to the mode of transfer. If you are an existing customer you will be provided with the additional feature of being able to select any of your existing savings or checking accounts that you hold with the bank, from which to transfer funds.

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Note: In case a prospect is applying, this step will be part of the application form only if host integration is third party.

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- **Confirmation:** Once you have submitted your application after having reviewed it and having accepted the terms and conditions, a confirmation page will be displayed. This page will display a success message along with the application reference number. You can track your application on the basis of this reference number. Additionally, this page will also contain a button, by clicking on which you can navigate to the application tracker.

Apart from the **Review and Submit** and **Confirmation** steps, the sequence of the remaining steps may vary based on the configuration maintained for the product applications, by the bank.

**How to reach here:**

*Bank Portal page > Product Offerings > Personal > Checking Accounts*  
OR

*Bank Portal page > toggle menu > Menu > Our Products > Product Offerings > Personal > Checking Accounts*

**To apply for a checking account:**

1. Select tab **Personal** under the **Product Offerings** section in the Bank Portal page.
2. Click on **Checking Accounts**.

A modal window in which you are required to specify the zip code of your home address, is displayed..

### 3.1 **Zip Code Entry**

This modal window is displayed once you select the Checking Accounts category on the bank portal page. You are required to specify the zip code of your home address, so that the bank can display only those Checking Accounts products that are available in your area.



## Zip Code Entry

### Field Description

Field Name	Description
Zip Code	You are required to enter the zip code of your home address.

1. Enter the zip code and click **Submit**. The page on which all the Checking Accounts products available in the area as per zip code specified, is displayed.  
OR  
Click **Cancel** to close the modal window and to return to the bank portal page.

## 3.2 Checking Accounts - Product Listing

This page is displayed once you select the **checking accounts** category on the bank portal. All the **checking account** products of the bank that are available in the zip code specified, for online application are displayed on this page as cards. Each card will display the product name, a short description of the product as well as the key features of each product. You can view all the products and select the best suitable one as per your needs. You can directly apply for a specific product on this page or can opt to view a detailed description of any product type by selecting the **Learn More** link provided on each product card. Alternately, you can also compare up to three products at a time so as ensure you are taking an informed decision while applying for a specific product.

The zip code entered in the Zip Code modal window, is displayed on the top of the screen to identify that the products being displayed on this screen are those that are available within the specific location. You can modify the zip code by selecting the edit option.


This page also displays cross sell cards i.e. cards which enable the user to navigate to the other product offering pages of the bank.

### Product Categories

The screenshot displays the 'Checking Accounts' section of the Futura Bank website. At the top, there is a search bar and a navigation menu. Below the search bar, the page title 'Checking Accounts' is prominently displayed. A sub-header indicates 'Displaying products for location - 90005'. The main content area features two product cards. The first card, 'Instant Current Account', describes it as being designed for medium-sized businesses and lists features like free local and outstation cheque collection services, digital payment methods (AU Bank QR code and UPI), and 24x7 cash deposits. The second card, 'Premier Checking Account', offers similar services but highlights access to digital payment methods like AU Bank QR code and UPI. Both cards have 'Learn more' and 'Add to Compare' options, and an 'Apply' button. To the right, a 'Compare 2' button is present. A dark blue callout box encourages users to 'Apply for multiple business products at once!'. Below this, an 'Explore our Products' section provides a grid of links to various other banking services.

## Field Description

Field Name	Description
The following information is displayed on each product card.	
<b>Product Name &amp; Image</b>	The name of the product along with an image that represents the product is displayed on each card.
<b>Product Description</b>	A short description of the product is displayed on each card.
<b>Features</b>	Features of the product are listed down on each card.
<b>Cross Sell cards</b>	Cross sell cards, by clicking on which you can navigate to the listing page of the selected product are displayed on this page.  A card to navigate to the bundling application listing page along with a card to enable navigation to specific individual product listing pages are displayed.

- Identify the product for which you want to make an application and, click the **Apply** provided on the specific card.  
OR  
Click **Add to Compare** against any (up to three) products to compare them with each other.  
OR  
Click the **Learn more** link displayed on any product card to view additional details of that product.  
OR  
Click  icon to change the zip code. The Zip Code modal window will appear.  
OR  
Under the kebab menu –
  - Click the **View Other Products** option to navigate to the **Product Offerings** page.  
OR  
Click the **Track/Complete an application** option to navigate to the **Application Tracker**.

[Home](#)

### 3.3 Checking Accounts - Product Details

This page is displayed if you click on the [Learn more](#) link provided on the product cards on the product listing page.

#### Product Details

**Futura Bank** | What would you like to do today?

↑ **Product Details**

## Premier Checking Account

Premier Checking Account

### Key Highlights

- Cheque collection**  
You can avail free local and outstation cheque collection services at any of our locations across country.
- AU QR code and UPI**  
With our AU Power Current Account, you can access digital payment methods such as AU Bank QR code and UPI at nominal cost.
- 24x7 cash deposits**  
We provide 24x7 cash deposits through our convenient cash deposit machines.

### Product Details

#### Features

**Cheque collection**  
You can avail free local and outstation cheque collection services at any of our locations across country.

**AU QR code and UPI**  
With our AU Power Current Account, you can access digital payment methods such as AU Bank QR code and UPI at nominal cost.

**24x7 cash deposits**  
We provide 24x7 cash deposits through our convenient cash deposit machines.

**Cash deposit limit**  
You get a minimum cash deposit limit of INR 3 lakhs or five times the previous month's AMB, whichever is higher. The maximum free limit is INR 10 lakhs.

**Bank locations**  
All your cheque collections can be received free of cost at our bank locations, whether local or outstation.

**Merchant Solutions**  
Merchant Solutions not provided for this product

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#### Eligibility

Any Resident Individual can open Current Account

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#### Fees & Charges

- Free Debit Card
- Is Acceptable
- Is Allowed

[Apply](#) | [Download Brochure](#) | [Back](#)

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**Field Description**

<b>Field Name</b>	<b>Description</b>
<b>Product Name &amp; Image</b>	Displays the name of the product along with image.
<b>Product Description</b>	Displays the description of each product.
<b>Key Highlights</b>	Displays the top three features of the selected product.
<b>Product Details</b>	Displays all the details of the product including features, eligibility and fees and charges.

3. Click **Apply** to apply for the product. The **Product Kickoff** page is displayed.  
OR  
Click on the **Download Brochure** link to view and download the product brochure.  
OR  
Click **Back** to navigate back to the previous page.  
OR  
Under the kebab menu –
  - Click the **View Other Products** option to navigate to the **Product Offerings** page.  
OR  
Click the **Track/Complete an application** option to navigate to the **Application Tracker**.

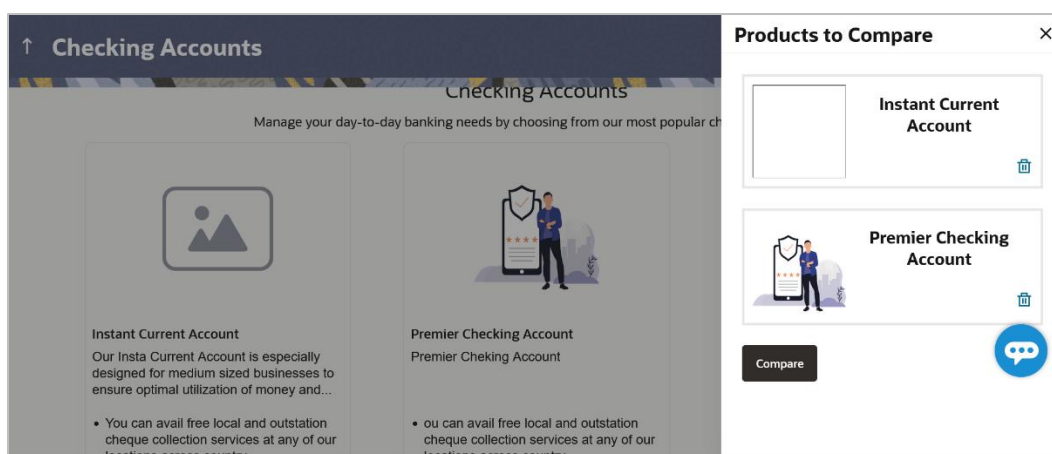
[Home](#)

### 3.4 Checking Accounts – Product Comparison

You can compare the features of two or more (upto three) products of a specific product category by selecting the **Add to Compare** checkbox provided on each product card. As soon as you select the **Add to Compare** checkbox of any product, a floating button will be displayed which will list down the number of products that have been added for comparison as and when an **Add to Compare** checkbox is selected. Once you have made your selection, you can click **Compare** provided on this button to view the selected products and to proceed to the comparison page.

The **Compare Products** page will list down the product features, fees and charges for easy comparison. You can click **Apply** on any product to proceed to the application form for that specific product.


#### Products to Compare



- Click **Compare** to proceed to the comparison page. The **Compare Products** page is displayed with details of the selected products listed down for easy comparison.  
OR

Click the  icon provided against each product card to delete a specific card. The specific product is removed from the comparison overlay layer.

OR

Click the  icon to close the overlay layer.


## Compare Products

Futura Bank


↑ **Compare Products**

### Compare Products

Compare and choose a product which suits you best.



**Instant Current Account**





**Premier Checking Account**

Eligibility Criteria	
Any Resident Individual can open Current Account	Any Resident Individual can open Current Account
Special Features	
<b>Cheque collection</b>	
You can avail free local and outstation cheque collection services at any of our locations across country.	You can avail free local and outstation cheque collection services at any of our locations across country.
<b>AU QR code and UPI</b>	
With our Insta Current Account, you can access digital payment methods such as AU Bank QR code and UPI at nominal cost.	With our AU Power Current Account, you can access digital payment methods such as AU Bank QR code and UPI at nominal cost.
<b>24x7 cash deposits</b>	
We provide 24x7 cash deposits through our convenient cash deposit machines.	We provide 24x7 cash deposits through our convenient cash deposit machines.
<b>Cash deposit limit</b>	
You get a minimum cash deposit limit of INR 3 lakhs or five times the previous month's AMB, whichever is higher. The maximum free limit is INR 10 lakhs.	You get a minimum cash deposit limit of INR 3 lakhs or five times the previous month's AMB, whichever is higher. The maximum free limit is INR 10 lakhs.
<b>Bank locations</b>	
All your cheque collections can be received free of cost at our bank locations, whether local or outstation.	All your cheque collections can be received free of cost at our bank locations, whether local or outstation.
<b>Merchant Solutions</b>	
Merchant Solutions not provided for this product	Merchant Solutions not provided for this product
Fees and Bank Charges	
<b>Debit Card</b>	
Free Debit Card	Free Debit Card
<b>Replacement of lost Debit Card</b>	
Is Acceptable	Is Acceptable
<b>ATM Transactions at other bank ATMs outside India</b>	
Is Allowed	Is Allowed
<input type="button" value="Apply"/>	<input type="button" value="Apply"/>

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## Field Description

Field Name	Description
The following fields appear as parameters for comparison under each product.	
<b>Product Name &amp; Image</b>	Displays the name of the product along with image.
<b>Product Description</b>	Displays the description of the product.
<b>Eligibility Criteria</b>	Displays the eligibility criteria that are to be met in order to apply for the product.
<b>Special Features</b>	Displays the features of the product.
<b>Fees and Bank Charges</b>	Displays the fees and bank charges applicable for the product.
<b>Value Added Benefits</b>	Displays the value added benefits of the product.
<b>Option to Remove a product from the comparison list</b>	Click the  icon to remove the product from the list of products to be compared. This icon is provided against the product name and image.
<b>Option to replace a product for comparison</b>	Click the  icon to replace the product with another product for comparison.

5. Click the **Apply** against any product to apply for that product. The Kickoff page of that specific product is displayed.

### Note:

- 1) You can select a maximum of three products to compare with each other.
- 2) In order to compare products, selection of atleast two products of the same product category is required.

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### 3.5 Kick Off page

This page provides information pertaining to the application that you are required to fill out in order to apply for the product. The information will cover the eligibility criteria you are required to meet in order to apply for the product and the documents that can serve as various proofs including ID proof, address proof etc. This page also provides the means by way of which you can proceed with the application form – as an existing customer of the bank or as a guest who has no current relationship with the bank.

If you are an existing online banking customer of the bank, you can select the provided option and proceed to Login with your online banking credentials. In this case, you will be required to only specify information pertaining to the loan. Information related to your personal details, etc will not be required to be entered as it is already available with the bank.

On the other hand, if you are new to the bank, you can select the provided option and continue with the application form as a guest. In this case you will be required to furnish all information including information pertaining to your personal details and will also be provided with the option to complete online KYC. You will also be required to upload mandatory documents such as ID proof, proof of employment etc. to support your application. .

#### Kick Off Page

The screenshot shows the 'Apply for Premier Checking Account' page on the Futura Bank website. At the top, there is a search bar with the placeholder text 'What would you like to do today 😊?'. Below the search bar is a breadcrumb trail: 'Premier Checking Account'. The main heading is 'Apply for Premier Checking Account'. Below this, there is a notice: 'Before moving forward with the application, Please keep your photo identity proof documents ready.' followed by a link: 'Valid documents for identity proof - View List'. The 'Terms' section lists four bullet points:
 

- You are 18 years and above.
- You are not politically Exposed Person nor you are associated with a politically Exposed Person.
- You are a tax resident of the country in which you are applying for the product and am not a tax resident of any other country.
- Futura bank will save the information you furnish in this application. Please refer the Privacy Policy of the bank for further information.

 Below the terms, there is a 'You are' section with two radio buttons:
 

- New to the bank
- An existing customer of the bank

 A note states: 'By clicking on Continue, you are agreeing to the terms and conditions stated above.' Below this is a 'Continue' button. At the bottom of the page, there is a small copyright notice: 'Copyright © 2006, 2023, Oracle and/or its affiliates. All rights reserved. [SecurityInformation] Terms and Conditions'.

- Click on the **View List** link. An overlay window on which the list of documents required to support the application for the selected product, will be listed.

7. Select the **New to the bank** option if you do not have an existing relationship with the bank. The **Mobile Verification** page will be displayed.  
OR  
Select the **An existing customer of the bank** option if the you are an existing online banking customer of the bank. The **Login** page appears.  
For more information on the application of an existing online banking customer, view the **Existing Online Banking Customer** section.

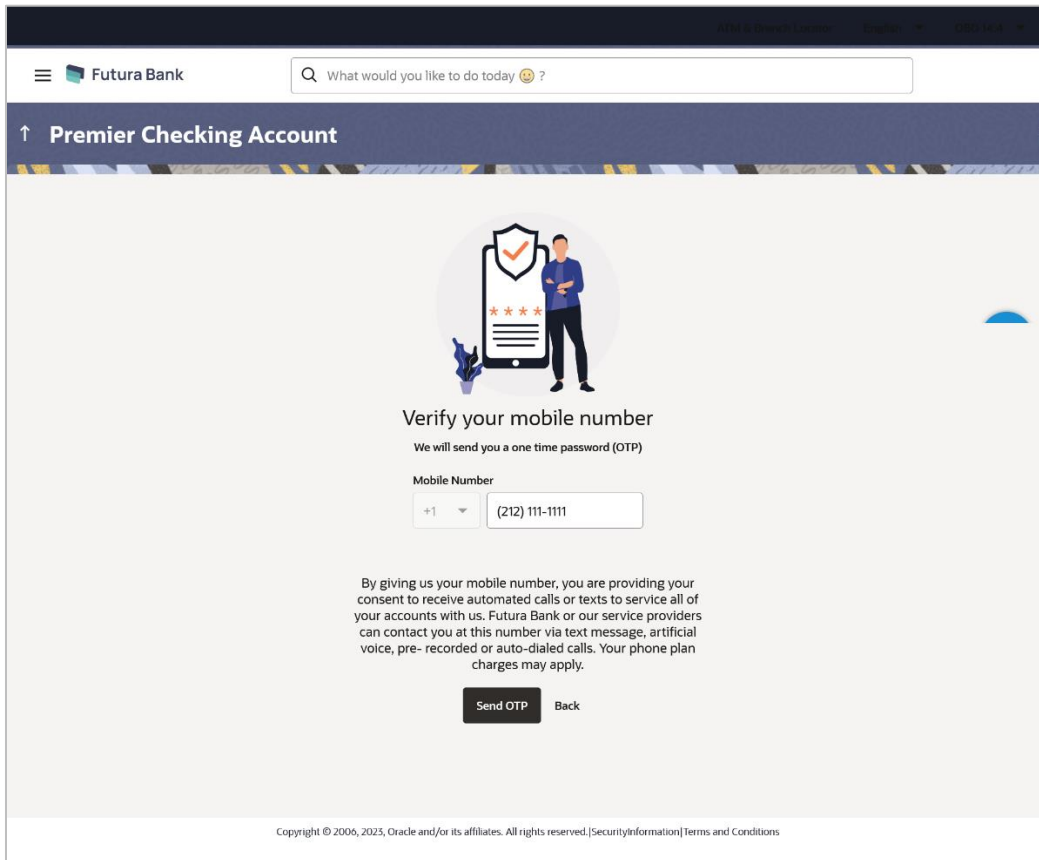
[Home](#)

### 3.6 Mobile Verification

This step is applicable only for prospect/guest customers and appears if you have selected the **New to the bank** option on the Kick Off page. This check is used to register guest customers so that they can track submitted applications and also retrieve applications that were abandoned before submission. This check is also used to identify whether the applicant is truly a new customer or if he/she is already an existing customer of the bank. Additionally, the system is able to identify if there are any existing applications in draft mode for the mobile number defined and can provide applicants with the option to continue with those applications if they wish to do so.

Once the mobile verification process is completed, the auto save capability of the application is enabled. Any entry/changes you make to the application form will get saved automatically.

#### Mobile Verification - Enter Mobile Number



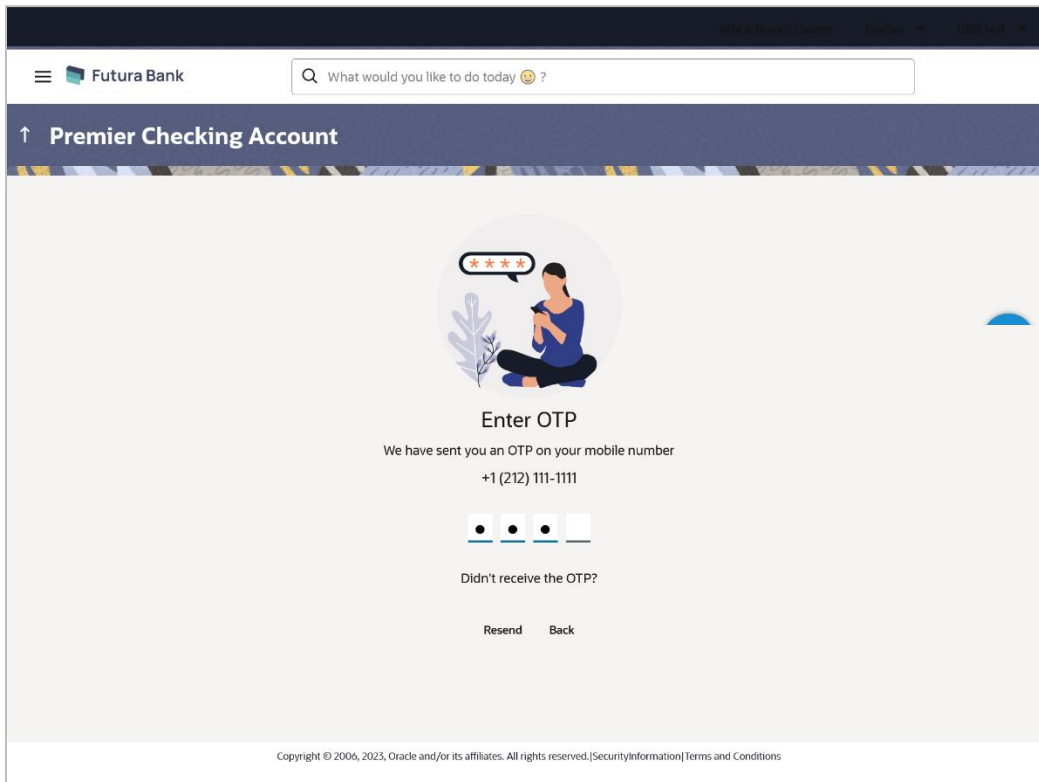
#### Field Description

Field Name	Description
Mobile Number: Country Code	Select the country code applicable to your mobile number.

Field Name	Description
<b>Mobile Number</b>	<p>Enter the mobile number to which you wish to have the OTP sent. You can proceed with the application only after verifying your mobile number.</p> <p>The format of the mobile number should be (xxx)xx-xxxx.</p>

8. In the **Mobile Number** field, select the country code and enter your mobile number.
9. Click **Send OTP** to receive the OTP on your mobile number. The **Enter OTP** page appears.  
OR  
Click **Back** to navigate back to the previous page.  
OR  
Under the kebab menu –
  - Click the **View Other Products** option to navigate to the **Product Offerings** page.  
OR  
Click the **Track/Complete an application** option to navigate to the **Application Tracker**.

### Mobile Verification – Enter OTP



**Field Description**

<b>Field Name</b>	<b>Description</b>
<b>OTP</b>	Specify the OTP send on the mobile number you had specified on the previous page.

10. Enter the OTP (one time password). If you are applying via the mobile device of the specified mobile number, you can select the OTP auto read option to have the OTP auto filled in the input field.

OR

Click **Didn't receive the OTP? Resend** to request for a new OTP to be generated and sent to your mobile number if have not received the OTP.

OR

Click **Back** to navigate back to the previous page.

11. The success message of mobile number verified appears as a toast message on the next page of the application form.

[Home](#)

### 3.7 Personal Information

This section of the application form captures your personal information. You can opt to upload your ID proof so as to have your information pre-populated on the basis of the ID document.

#### Personal Information – Primary Details

The screenshot shows the Futura Bank Premier Checking Account application form. At the top, there is a search bar with the text "What would you like to do today?". Below this is a navigation bar with the text "Premier Checking Account". A progress indicator shows five steps: 1. Personal Information, 2. Checking Account Specifications, 3. Nominee Information, 4. Employment Information, and 5. Financial Profile. The current step is "Personal Information".

Below the progress indicator, there is a section for uploading supporting documents. The text reads: "Upload supporting documents to prefill this section. View list of supporting documents".

The main section is titled "Personal Information" and includes the instruction: "Please take a moment to verify your personal information." Below this, there are three tabs: "Primary Details", "Identity", and "Contact". The "Primary Details" tab is active.

The form fields are as follows:


- Title: Mr. (dropdown menu)
- First Name: smith
- Middle Name (Optional):
- Last Name: John
- Suffix (Optional): Sr (dropdown menu)
- Date of Birth: 5/22/85 (calendar icon)
- Citizenship: United States (dropdown menu)
- Country of Birth: United States (dropdown menu)

Below the form fields, there is a question: "Are you a public figure or associated with a public figure?" with two radio buttons: "Yes" and "No". The "No" button is selected.

At the bottom of the form, there is a "Continue" button and the text: "Scan QR-code anytime to continue on mobile."

At the very bottom of the page, there is a copyright notice: "Copyright © 2006, 2023, Oracle and/or its affiliates. All rights reserved. [SecurityInformation]Terms and Conditions"

## Field Description

Field Name	Description
	Click this link to upload an ID proof document so as to auto fill this section with the information available in your ID proof. These documents will also serve to support your application.
<b>View list of supporting documents</b>	Click on the link to view the documents supported for this section to be prefilled with data.
<b>Primary Details</b>	
<b>Title</b>	The salutation/title applicable to you. Examples of salutation are Mr., Mrs., Dr. etc.
<b>First Name</b>	Your first name.
<b>Middle Name</b>	Your middle name, if applicable.
<b>Last Name</b>	Your last name.
<b>Suffix</b>	Your suffix, if applicable. Examples are Jr, Sr, I, II, etc.
<b>Date of Birth</b>	Your date of birth.  The system validates your date of birth against your state of residence (as identified on the basis of zip code entered in the zip code modal window) so as to identify whether you have attained age of majority as per your state specifications.  The format of the date should be MM/DD/YYYY.
<b>Citizenship</b>	The country of your citizenship.
<b>Citizenship Status</b>	In case you are not a citizen of the United States of America, you are required to identify whether you are a resident alien or non-resident alien.  The options are: <ul style="list-style-type: none"> <li>• Resident Alien</li> <li>• Non-Resident Alien</li> </ul> <p>This field is displayed only if any country other than United States is selected in the “<b>Citizenship</b>” field.</p> <p>In case Non-Resident Alien is selected, an error message will be displayed stating that you will not be allowed to proceed with the application online. Only U.S. citizens or resident aliens will be able to submit online applications.</p>

Field Name	Description
Country of Birth	The country in which you were born.
Are you a public figure or associated with a public figure?	Specify whether you are a public figure (aka politically exposed person) or related to a public figure. The options are: <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> </ul>

### Personal Information – Identity

The screenshot shows the Futura Bank Premier Checking Account application interface. At the top, there is a search bar with the text "What would you like to do today?". Below this is a navigation bar for the "Premier Checking Account" with a progress indicator showing five steps: 1. Personal Information, 2. Checking Account Specifications, 3. Nominee Information, 4. Employment Information, and 5. Financial Profile. The "Personal Information" step is currently active.

Below the progress bar, there is a prompt: "Upload supporting documents to prefill this section. View list of supporting documents". The main heading is "Personal Information" with the instruction "Please take a moment to verify your personal information." Below this are three tabs: "Primary Details", "Identity" (which is selected), and "Contact".

The "Identity" tab contains the following fields:

- Social Security Number: xxx-xx-3111
- Identification Type: Driving License (dropdown menu)
- Issuing State (Optional): Alaska (dropdown menu)
- ID Number: xxx3242
- Valid Till (Optional): 5/16/30 (calendar icon)

At the bottom of the form is a "Continue" button and a note: "Scan QR-code anytime to continue on mobile." The footer contains the copyright notice: "Copyright © 2006, 2023, Oracle and/or its affiliates. All rights reserved. [SecurityInformation]Terms and Conditions".



**Field Description**

<b>Field Name</b>	<b>Description</b>
<b>Social Security Number</b>	Your Social Security Number (SSN) for tax identification purposes. Your Social Security Number is a 9 digit number issued by the U.S. government to U.S. citizens, permanent residents and temporary residents for taxation and other purposes.  The format of the SSN number should be xxx-xx-xxxx.
<b>Identification Type</b>	The type of identification that you wish to provide as proof of identity. The options are: <ul style="list-style-type: none"><li>• Passport</li><li>• Driving License</li></ul>
<b>Issuing State</b>	The state/territory in which the specified ID was issued.
<b>ID Number</b>	Your identity number of the proof of identity selected.
<b>Valid Till</b>	The date till which the identification document is valid.

## Personal Information – Contact

Futura Bank

↑ Premier Checking Account

1 Personal Information 2 Checking Account Specifications 3 Nominee Information 4 Employment Information 5 Financial Profile

Upload supporting documents to prefill this section. [View list of supporting documents](#)

### Personal Information

Please take a moment to verify your personal information.

Primary Details Identity **Contact**

Home Address

Prefer to enter your address line by line? [Click Here](#)

Current Location

Is your mailing address the same as above?  
 Yes  No

Email Id

Mobile Number

Alternate Number (Optional)

By giving us your mobile number, you are providing your consent to receive automated calls or texts to service all of your accounts with us. Futura Bank or our service providers can contact you at this number via text message, artificial voice, pre-recorded or auto-dialed calls. Your phone plan charges may apply.


Scan QR-code anytime to continue on mobile.

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## Field Description

Field Name	Description
<b>Contact Details</b>	
<b>Home Address</b>	Enter your home/residential address in this field. This field is prompt enabled, hence, as you type characters, addresses that match the characters will be listed and you can select the desired address.
<b>Current Location</b>	Your current location.
<b>Home Address Overlay</b>	
This overlay is displayed when you click on the <b>Click Here</b> link available under the <b>Home Address</b> field. On this overlay, you can enter your address line by.	
<b>House/Unit Number</b>	Your house or unit number.
<b>Building Name</b>	Enter the building name of your home address.
<b>Street</b>	Specify the street address of your home address.
<b>Locality</b>	Specify the locality in which your home address is located.
<b>Zip Code</b>	The zip code as entered in the modal window at the time of product category selection, will be displayed here. You can edit the zip code as required.
<b>City</b>	The city in which your home address is located. This value will be displayed based on the zip code entered. You can modify the value as required.
<b>State</b>	The state in which your home address is located. This value will be displayed based on the zip code entered. You can modify the value as required.
<b>Country</b>	Value as United States will be displayed and cannot be modified.
<b>Is your mailing address the same as above?</b>	Identify if your mailing address is the same as the home address entered. The options are: <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> </ul>
<b>Add Mailing Address</b>	Your mailing address.  This option will appear only if you have selected option <b>No</b> under the <b>Is the mailing address the same as above?</b> field.

Field Name	Description
<b>Mailing Address</b>	Enter your mailing address in this field. This field is prompt enabled, hence, as you type characters, addresses that match the characters will be listed and you can select the desired address.
<b>Current Location</b>	The current location of your mailing address.
<b>Mailing Address Overlay</b>	
This overlay is displayed when you click on the <b>Click Here</b> link available under the <b>Mailing Address</b> field. On this overlay, you can enter your mailing address line by line.	
<b>House/Unit Number</b>	The house or unit number of your mailing address.
<b>Building Name</b>	Enter the building name of your mailing address.
<b>Street</b>	Specify the street address of your mailing address.
<b>Locality</b>	Specify the locality in which your mailing address is located.
<b>Zip Code</b>	The zip code as entered in the modal window at the time of product category selection, will be displayed here. You can edit the zip code as required.
<b>City</b>	The city in which your mailing address is located. This value will be displayed based on the zip code entered. You can modify the value as required.
<b>State</b>	The state in which your mailing address is located. This value will be displayed based on the zip code entered. You can modify the value as required.
<b>Country</b>	Value as United States will be displayed and cannot be modified.
<b>Email ID</b>	Your email ID.
<b>Mobile Number</b>	Displays the mobile number that you had entered on the mobile verification page.
<b>Alternate Number</b>	Enter an alternate number through which the bank can contact you. This field is optional.

12. Click  icon, click and browse the supporting documents to prefill the section.

13. In the **Primary Details** tab;

- a. From the **Title** list, select the title that applies to you.
- b. In the **First Name** field, enter your first name.
- c. In the **Middle Name** field, enter your middle name, if applicable.

- d. In the **Last Name** field, enter your last name.
  - e. From the **Suffix** list, select the suffix, if applicable.
  - f. From the **Date of Birth** date picker, select your date of birth of yours.
  - g. From the **Citizenship** list, select the country of which the applicant is a citizen.
  - h. From the **Citizenship Status** list, select the status of the citizenship in case you are not a citizen of the United States of America.
  - i. From the **Country of Birth** field, select the country in which you were born.
  - j. In the **Are you a public figure or associated with a public figure?** field, specify whether you are a politically exposed person or related to a politically exposed person.
14. Click **Continue** to move to next sub section, the **Identity** sub section appears.
15. In the **Identity** sub section;
- a. In the **Social Security Number** field, enter your Social Security Number (SSN) for tax identification purposes.
  - b. From the **Identification Type** list, select the type of identification that you wish to provide as proof of identity.
  - c. From the **Issuing State** list, select state/territory in which the specified ID was issued.
  - d. In the **ID Number** field, enter the identity number of the proof of identity selected.
  - e. From the **Valid till** date picker, select the date till which the identification document is valid.
16. Click **Continue** to move to next sub section, the **Contact** sub section appears.
17. In the **Contact** sub section;
- a. In the **Home Address** field, enter your home address.
- OR
- Click on the **Click Here** link provided under the **Home Address** field to invoke the overlay on which you can enter your address line by line.
- If you have clicked the **Click Here** link, the **Home Address** overlay is displayed. You can specify your home address as follows:
- i. In the **House/Unit Number** field, enter your house or unit number.
  - ii. In the **Building Name** field, enter the building/house name of your home address, if applicable.
  - iii. In the **Street** field, enter the name of the street on which your home address is located.
  - iv. In the **Locality** field, enter the locality in which your home address is located.
  - v. In the **Zip Code** field, edit the zip code of your home address, if required.
  - vi. In the **City** field, edit the city in which your home address is located, if required.
  - vii. In the **State** field, enter the name of the state in which your home address is located.
  - viii. Click **Add** to add the address details. The **Personal Information** page displays the newly added address.
18. From the **Current Location** list, select your current location.
19. In the **Is your mailing address the same as above?** field, select the option of choice;

- b. If you select **No**;
  - i. In the **Mailing Address** field, enter your mailing address.  
OR  
Click on the **Click Here** link provided under the **Mailing Address** field to invoke the overlay on which you can enter your address line by line.  
If you have clicked the **Click Here** link, the **Mailing Address** overlay is displayed. You can specify your mailing address as follows:
    - ii. In the **House/Unit Number** field, enter your house or unit number.
    - iii. In the **Building Name** field, enter the building/house name of your mailing address, if applicable.
    - iv. In the **Street** field, enter the name of the street on which your mailing address is located.
    - v. In the **Locality** field, enter the locality in which your mailing address is located.
    - vi. In the **Zip Code** field, enter the zip code of your mailing address.
    - vii. In the **City** field, enter the name of the city in which your mailing address is located.
    - viii. In the **State** field, enter the name of the state in which your mailing address is located.
    - ix. Click **Add** to add the address details. The **Personal Information** page displays the newly added mailing address.
  - c. If you select **Yes**, your home address will be considered as your mailing address.
  - d. From the **Current Location** list, select the current location of your mailing address.
20. In the **Email ID** field, enter your email ID.
21. In the **Alternate Number** field, enter an alternate phone number by which the bank will be able to contact you.
22. Click **Continue** to proceed to the next step in the application.  
OR  
Click **Back** to navigate back to the previous page.  
OR  
Click on the **Scan QR-code anytime to continue on mobile** link to continue the application on a mobile or tablet device.  
OR  
Under the kebab menu –
  - Click the **Save and Continue Later** option to save the application.  
OR  
Click the **Continue on Mobile** option to continue the application on a mobile device.

[Home](#)

### 3.8 Checking Account Specifications

This step enables you to enhance the features of the account you are applying for. You can provide your preferences related to services you would like on your account which could include Debit Card, Passbook, Cheque Book, access to Direct Banking and Phone Banking, etc. You can also select the currency in which you wish your account to be held and define account statement preferences such as the delivery mode and frequency.

#### Checking Account Specifications

**Futura Bank** | What would you like to do today ?

↑ Premier Checking Account

Progress: Personal Information (1) | **Checking Account Specifications (2)** | Nonbasic Information (3) | Employment Information (4) | Financial Profile (5)

### Checking Account Specifications

Choose from our range of features to create an account that suits your needs best.

**Specifications**

Preferred Currency: USD

Apply for Overdraft:  Yes  No

Overdraft Limit Amount: USD 12,000.00

Account Statement Mode:  Email  Physical

Statement Frequency: Quarterly

**Optional Services**

- Cheque Book
- Pass Book
- Debit Card
- Direct Banking
- Phone Banking
- Kiosk Banking

**Activity Profile**

Source of Funds: Income

ATM transactions in a month: 10-20

Domestic transactions in a month: 5-10

Purpose of account: Investment

Expected Foreign Visa Activity:  Yes  No

Expected Annual Volume of Transactions: >2500

Courtesy Overdraft:  No  Yes

Choose which one you wish to opt in for Courtesy OD:  POS  ATM

Buttons: Continue | Back | Skip this Step

Scan QR-code anytime to continue on mobile.

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## Field Description

Field Name	Description
<b>Specifications</b>	
<b>Preferred Currency</b>	The currency in which you wish to hold your savings account. The currency will be defaulted to USD. If other currencies are supported, you will be able to edit this selection.
<b>Apply for Overdraft</b>	Specify whether you want to apply for overdraft facility or not. The options are: <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> </ul>
<b>Overdraft Limit Amount</b>	The amount of overdraft limit to be requested. This field is enabled only if the option <b>Yes</b> has been selected in the <b>Apply for Overdraft</b> field.
<b>Account Statement Mode</b>	Specify the mode through which you would like the account statements to be delivered. The options are: <ul style="list-style-type: none"> <li>• Email</li> <li>• Physical</li> </ul>
<b>Statement Frequency</b>	The frequency at which you would like to receive account statements. The options are: <ul style="list-style-type: none"> <li>• Monthly</li> <li>• Quarterly</li> <li>• Bi Annual</li> <li>• Annual</li> </ul>
<b>Optional Services</b>	
<b>Service</b>	Each service that has been configured for the product you are applying for, will be listed here.  Select the check box against the service that you wish to enable on your account.
<b>Activity Profile</b>	
The fields (including type of field and values, in case of dropdowns) displayed under this sub section can change based on mid-office maintenances for the product. The fields described below serve as examples of fields that can appear under this sub section.	



Field Name	Description
<b>Source of Funds</b>	<p>Specify the primary source of funds that will be used to debit this account.</p> <p>The options can be:</p> <ul style="list-style-type: none"> <li>• Pension</li> <li>• Income</li> <li>• Rent</li> <li>• Alimony</li> </ul>
<b>ATM Transactions in a month</b>	<p>Specify the approximate number of transactions (domestic as well as international) expected to be performed in this account, in a month.</p> <p>The options can be:</p> <ul style="list-style-type: none"> <li>• 10-20</li> <li>• &gt;20</li> <li>• 0-10</li> </ul>
<b>Domestic Transactions in a month</b>	<p>Specify the approximate number of domestic transactions expected to be performed in this account, in a month.</p> <p>The options can be:</p> <ul style="list-style-type: none"> <li>• 0-5</li> <li>• 5-10</li> <li>• &gt;10</li> </ul>
<b>Purpose of account</b>	<p>Specify the purpose for which this account is being opened.</p> <p>The options can be:</p> <ul style="list-style-type: none"> <li>• Salary</li> <li>• Savings</li> <li>• Investment</li> </ul>
<b>Expected Foreign Wire Activity</b>	<p>Specify whether you expect funds from foreign countries to be transferred to this account.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> </ul>

Field Name	Description
<b>Expected Annual Volume of Transactions</b>	Specify the expected annual volume of transactions. The options can be: <ul style="list-style-type: none"> <li>• &gt;5000</li> <li>• &gt;2000</li> <li>• &gt;500</li> </ul>
<b>Courtesy Overdraft</b>	Specify whether Courtesy Overdraft facility is required or not. The options are: <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> </ul>
<b>Choose which one you wish to opt in for Courtesy OD</b>	Specify the channel through which you wish to opt-in for courtesy overdraft. The options can be: <ul style="list-style-type: none"> <li>• POS</li> <li>• ATM</li> </ul> <p>This field is enabled only if the <b>Yes</b> option is selected in the <b>Courtesy Overdraft</b> field.</p>

23. From the **Preferred Currency** list, select the currency in which you wish your account to be held.

24. In the **Apply for Overdraft** field, select the desired option.

e. If you select the option **Yes**;

x. In the **Overdraft Limit Amount** field, enter the amount of overdraft limit to be requested.

25. In the **Account Statement Mode** field, select the desired option.

26. From the **Statement Frequency** list, select the desired frequency at which you wish to receive account statements.

27. Select the checkbox against any service that you wish to have enabled on your account.

28. Under the **Activity Profile** section, select options or enter values as desired.

Click **Continue** to proceed to the next step in the application.

OR

Click **Back** to navigate back to the previous page.

OR

Click on the **Skip this Step** link. This option will only be provided, if this step is optional for the product for which the application is being made. The next step in the application will be displayed.

OR

Click on the **Scan QR-code anytime to continue on mobile** link to continue the application on mobile or tablet.

OR

Under the kebab menu –

- Click the **Save and Continue Later** option to save the application.  
OR  
Click the **Continue on Mobile** option to continue the application on a mobile device.

[Home](#)

### 3.9 Nominee Information

This step enables you to add nominee information while applying for the checking account. This step is not mandatory and if you do not wish to add a nominee to your account, you can opt to skip this step. If you do opt to add a nominee, you will be required to provide information pertaining to the nominee’s name, date of birth, address etc. In case the nominee is a minor, you will also be required to specify information about the nominee’s guardian.

#### Nominee Information - Primary

Futura Bank

What would you like to do today ?

↑ Premier Checking Account

Personal Information    Checking Account Specifications    **Nominee Information**    Employment Information    Financial Profile

Upload supporting documents to prefill this section.  
[View list of supporting documents](#)

**Nominee**  
 Please add nominee information

**Nominee Details**

Primary Details    Contact

Title: Mr.    First Name: Tim

Middle Name (Optional)

Last Name: John

Suffix (Optional): Jr

Date of Birth: 5/18/00


Relationship with Applicant: Child

Continue    Back    Skip this Step

Scan QR-code anytime to continue on mobile.

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**Field Description**

<b>Field Name</b>	<b>Description</b>
	The option to upload the nominee's ID proof so as to have his/her information pre-populated based on the ID document.
<b>View list of supporting documents</b>	Click on the link to view the documents supported for this section to be prefilled with data.
<b>Title</b>	Specify the salutation/title applicable to the nominee. Examples of salutation are Mr., Mrs., Dr. etc.
<b>First Name</b>	Specify the first name of the nominee.
<b>Middle Name</b>	Specify the middle name of the nominee.
<b>Last Name</b>	Specify the last name or surname of the nominee.
<b>Suffix</b>	The nominee's suffix, if applicable. Examples are Jr, Sr, I, II, etc.
<b>Date Of Birth</b>	Specify the date of birth of the nominee.  The system validates the date of birth to ascertain whether the nominee has attained the age of majority as per the definition of age of majority in the state in which the nominee is residing.  The format of the date should be MM/DD/YYYY. If the nominee is a minor, the Guardian Information sub section will be displayed and you will be required to mandatorily specify information of the nominee's guardian.
<b>Relationship with applicant</b>	Specify the nominee's relationship with you. E.g. If the nominee is your mother, choose the value 'Mother' from the list of values.  The options are: <ul style="list-style-type: none"> <li>• Spouse</li> <li>• Mother</li> <li>• Father</li> <li>• Brother</li> <li>• Sister</li> <li>• Daughter</li> <li>• Son</li> </ul>

## Nominee Information – Contact

Futura Bank

What would you like to do today ?

### ↑ Premier Checking Account

1 Personal Information   2 Checking Account Specifications   3 **Nominee Information**   4 Employment Information   5 Financial Profile

Upload supporting documents to prefill this section.  
[View list of supporting documents](#)

### Nominee

Please add nominee information

#### Nominee Details

Primary Details   **Contact**

Is nominee's home address same as that of applicant's home address?

Yes    No

Email ID  
tim.john@example.com

Mobile Number  
+1 (212) 121-2111

Alternate Number (Optional)  
+1 (xxx) xxx-xxxx

Scan QR-code anytime to continue on mobile.

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**Field Description**

<b>Field Name</b>	<b>Description</b>
<b>Is nominee's address same as that of applicant's home address?</b>	<p>Specify whether the nominee's address is the same as that of your home address.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> </ul> <p>If you have selected the option <b>No</b>, you will be required to specify the nominee's address.</p>
<b>Nominee Address</b>	Enter the nominee's address in this field. This field is prompt enabled, hence, as you type characters, addresses that match the characters will be listed and you can select the desired address.
<b>Current Location</b>	The current location of the nominee. If the option <b>Yes</b> has been selected, the current location of the applicant, as defined under the Personal Information section, will be defaulted, and can be changed.
<b>Nominee Address Overlay</b>	
This overlay is displayed when you click on the <b>Click Here</b> link available under the <b>Nominee Address</b> field. On this overlay, you can enter the nominee's address line by line.	
<b>House/Unit Number</b>	The house or unit number of the nominee.
<b>Building Name</b>	Enter the building name of the nominee.
<b>Street</b>	Specify the street in which the nominee's address is located.
<b>Locality</b>	Specify the locality in which the nominee's address is located.
<b>Zip Code</b>	Enter the zip code of the nominee's residence.
<b>City</b>	The city in which the nominee's residence is located. This value will be displayed based on the zip code entered. You can modify the value as required.
<b>State</b>	The state in which the nominee's residence is located. This value will be displayed based on the zip code entered. You can modify the value as required.
<b>Country</b>	The country in which the nominee's residence is located. This value will be displayed based on the zip code entered. You can modify the value as required.
<b>Email ID</b>	Specify the email ID of the nominee.

Field Name	Description
<b>Mobile Number</b>	Specify the mobile number of the nominee. The format of the mobile number should be (xxx)xx-xxxx.
<b>Alternate Number</b>	You can specify an alternate phone number at which the nominee can be contacted, if available. This field is optional.
<b>Guardian Details</b>	
This section will be displayed only if the nominee is a minor as identified by the nominee's date of birth.	
<b>Title</b>	Specify the salutation/title applicable to the guardian. Examples of salutation are Mr., Mrs., Dr. etc.
<b>First Name</b>	Specify the first name of the guardian.
<b>Middle Name</b>	Specify the middle name of the guardian.
<b>Last Name</b>	Specify the last name or surname of the guardian.
<b>Suffix</b>	The guardian's suffix, if applicable. Examples are Jr, Sr, I, II, etc.
<b>Date Of Birth</b>	Specify the date of birth of the guardian. The format of the date should be MM/DD/YYYY.
<b>Is guardian's address same as that of applicant's home address?</b>	Specify whether the guardian's address is the same as that of your home address. The options are: <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> </ul> If you have selected the option <b>No</b> , you will be required to specify the guardian's address.
<b>Guardian Address</b>	Enter the guardian's address in this field. This field is prompt enabled, hence, as you type characters, addresses that match the characters will be listed and you can select the desired address.
<b>Current Location</b>	The current location of the guardian. If the option <b>Yes</b> has been selected, the current location of the applicant, as defined under the Personal Information section, will be defaulted, and can be changed.
<b>Guardian Address Overlay</b>	
This overlay is displayed when you click on the <b>Click Here</b> link available under the <b>Guardian Address</b> field. On this overlay, you can enter guardian address line by line .	



Field Name	Description
<b>House/Unit Number</b>	The house or unit number of the guardian.
<b>Building Name</b>	Enter the building name of the guardian.
<b>Street</b>	Specify the street in which the guardian's address is located.
<b>Locality</b>	Specify the locality in which the guardian's address is located.
<b>Zip Code</b>	Enter the zip code of the guardian's residence.
<b>City</b>	The city in which the guardian's residence is located. This value will be displayed based on the zip code entered. You can modify the value as required.
<b>State</b>	The state in which the guardian's residence is located. This value will be displayed based on the zip code entered. You can modify the value as required.
<b>Country</b>	The country in which the guardian's residence is located. This value will be displayed based on the zip code entered. You can modify the value as required.
<b>Email ID</b>	Specify the email ID of the guardian.
<b>Mobile Number</b>	Specify the mobile number of the guardian. The format of the mobile number should be (xxx)xx-xxxx.
<b>Alternate Number</b>	You can specify an alternate phone number at which the guardian can be contacted, if available. This field is optional.

29.  icon to upload the nominee's ID proof so as to have his/her information pre-populated based on the ID document.  
OR
30. In the **Primary Details** sub section;
- From the **Title** list, select the title that applies to the nominee.
  - In the **First Name** field, enter the first name of the nominee.
  - In the **Middle Name** field, enter middle name of the nominee, if applicable.
  - In the **Last Name** field, enter the last name of the nominee.
  - From the **Suffix** list, select the suffix applicable to the nominee.
  - From the **Date of Birth** date picker, select date of birth of the nominee.
  - From the **Relationship with applicant** list, select the nominee's relationship with you.
31. Click **Continue** to move to next sub section, the **Contact** sub section appears.
32. In the **Contact** sub section;

h. In the **Is nominee's address same as applicant's home address?** field, select the option of choice.

i. If you have selected the option **No**;

1. In the **Nominee Address** field, enter nominee's address.

OR

Click on the **Click Here** link provided under the **Nominee Address** field to invoke the overlay on which you can enter the nominee's address line by line.

If you have clicked the **Click Here** link, the **Nominee Address** overlay is displayed. You can specify nominee address as follows:

1. In the **House/ Unit Number** field, enter the house or unit number of the nominee, if applicable.

2. In the **Building Name** field, enter the name of the building/house of the nominee, if applicable.

3. In the **Street** field, enter the name of the street on which the nominee's address is located.

4. In the **Locality** field, enter the locality in which the nominee's address is located.

5. In the **Zip Code** field, enter the zip code of the nominee's address.

6. In the **City** field, enter the name of the city in which the nominee's address is located.

7. In the **State** field, enter the name of the state in which the nominee's address is located.

8. In the **Country** field, enter the name of the country in which the nominee's address is located.

9. Click **Add** to add the address details. The **Nominee Information** page displays the nominee address.

ii. If you have selected option **Yes**, your home address will be considered as the nominee's address.

iii. From the **Current Location** list, select the current location of the nominee.

33. In the **Email ID** field, enter the email ID of the nominee.

34. In the **Mobile Number** field, enter the mobile number of the nominee.

35. In the **Alternate Number** field, enter an alternate phone number of the nominee by which the bank will be able to contact the nominee. This field is optional.

36. The **Guardian Details** section will appear if the nominee is a minor as identified on the basis of the nominee's date of birth.

a. Click **Upload** to upload the guardian's ID proof so as to have his/her information pre-populated based on the ID document.

OR

b. From the **Title** list, select the title that applies to the guardian.

c. In the **First Name** field, enter the first name of the guardian.

d. In the **Middle Name** field, enter middle name of the guardian, if applicable.

e. In the **Last Name** field, enter the last name of the guardian.

- f. From the **Suffix** list, select the suffix applicable to the guardian.
  - g. From the **Date of Birth** date picker, select the date of birth of the guardian.
  - h. In the **Is guardian's address same as applicant's home address?** field, select the option of choice.
    - i. If you have selected the option **No**;
      - 1. In the **Guardian Address** field, enter guardian's address.  
OR  
Click on the **Click Here** link provided under the **Guardian Address** field to invoke the overlay on which you can enter guardian address line by line.  
  
If you have clicked the **Click Here** link, the **Guardian Address** overlay is displayed. You can specify your guardian address as follows:
      - 2. In the **House/Unit Number** field, enter the house or unit number of the guardian, if applicable.
      - 3. In the **Building Name** field, enter the name of the building/house of the guardian, if applicable.
      - 4. In the **Street** field, enter the name of the street on which the guardian's address is located.
      - 5. In the **Locality** field, enter the locality in which the guardian's address is located.
      - 6. In the **Zip Code** field, enter the zip code of the guardian's address.
      - 7. In the **City** field, enter the name of the city in which the guardian's address is located.
      - 8. In the **State** field, enter the name of the state in which the guardian's address is located.
      - 9. In the **Country** field, enter the name of the country in which the guardian's address is located.
      - 10. Click **Add** to add the address details. The **Nominee Information** page displays the guardian's address.
    - ii. If you have selected option **Yes**, your permanent address will be considered as the guardian's address.
    - iii. From the **Current Location** list, select the current location of the guardian.
  - i. In the **Email ID** field, enter the email ID of the guardian.
  - j. In the **Mobile Number** field, enter the mobile number of the guardian.
  - k. In the **Alternate Number** field, enter an alternate phone number of the guardian by which the bank will be able to contact guardian. This field is optional.
37. Click **Continue** to proceed to the next step in the application.  
OR  
Click **Back** to navigate back to the previous page.  
OR  
Click on the **Skip this Step** link. This option will only be provided, if this step is optional for the product for which the application is being made. The next step in the application will be displayed.  
OR  
Click on the **Scan QR-code anytime to continue on mobile** link to continue the application on a mobile or tablet device.

OR

Under the kebab menu –

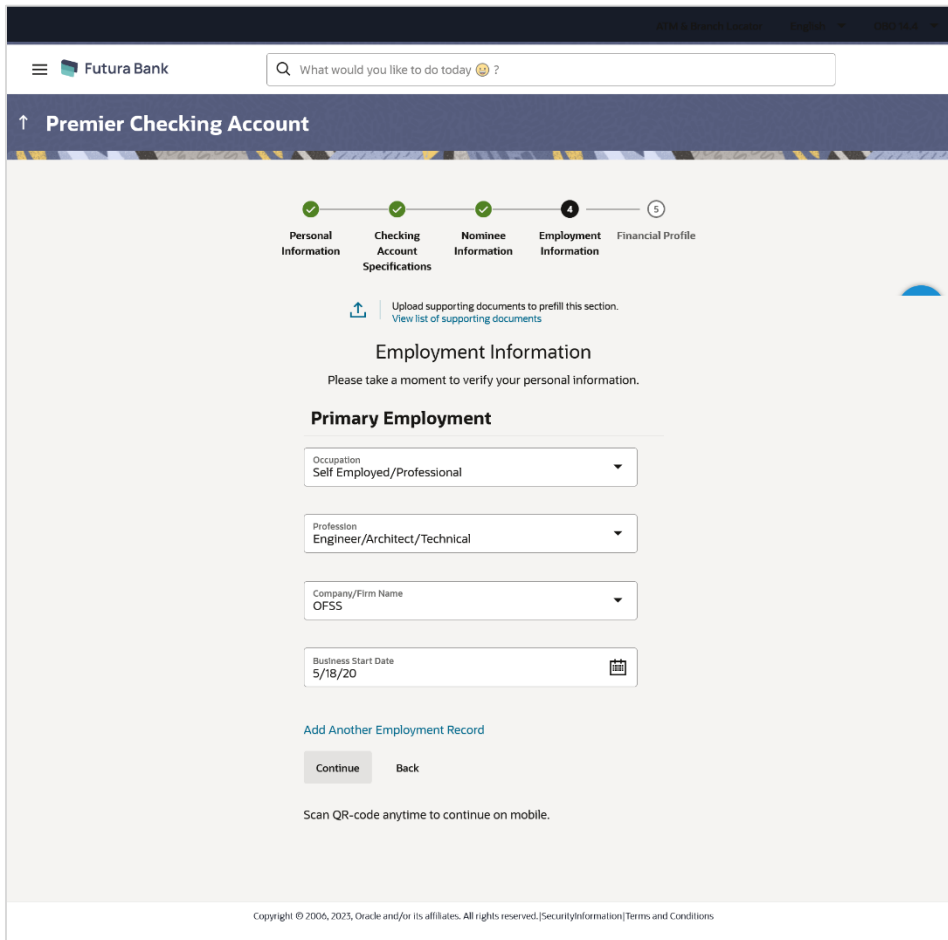
- Click the **Save and Continue Later** option to save the application.  
OR  
Click the **Continue on Mobile** option to continue the application on a mobile device.

[Home](#)


### 3.10 Employment Information


You can provide your employment details in this step.

#### Employment Information



#### Field Description

Field Name	Description
	Click this link to upload supporting documents to prefill the section.
<b>View list of supporting documents</b>	Click on the link to view the documents supported for this section to be prefilled with data.

38. Click on  icon to upload documents supporting this section.

**Field Description**

<b>Field Name</b>	<b>Description</b>
<b>Primary Employment</b>	
<b>Occupation</b>	<p>The occupation of the applicant.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Salaried</li> <li>• Self Employed/Professional</li> </ul> <p>The following fields will be applicable if you have selected the option '<b>Salaried</b>' in the <b>Occupation</b> drop-down list.</p>
<b>Employment Status</b>	<p>The status of your employment.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Full Time</li> <li>• Part Time</li> <li>• Contract</li> <li>• Professional</li> <li>• Lawyer</li> <li>• Proprietor</li> <li>• Self Employed</li> <li>• Business</li> <li>• Agriculturist</li> <li>• Govt. Employee</li> <li>• Professional</li> <li>• Others</li> </ul>
<b>Company/Employer Name</b>	The name of the company of employer at which you are employed.
<b>Employment Start Date</b>	The date on which you started working with the specific company/employer.
<b>Organization Category</b>	<p>The category under which your organization falls.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Private Ltd.</li> <li>• Government</li> <li>• NGO</li> </ul>

Field Name	Description
<b>Organization Operations</b>	Specify the area of operations of the organization with which you are employed.  The options are: <ul style="list-style-type: none"> <li>• Global</li> <li>• Domestic</li> </ul>

**Add Another Employment Record** Click on this link if you wish to provide details of other past or current employment. Once you click on this link, the fields in which you can enter additional employment details, will be displayed.

The following fields will be applicable if you have selected the option **'Self Employed/Professional'** in the **Occupation** drop-down list.

**Profession** Select your profession from the list provided.

**Company/Firm Name** The name of the Company/Firm where you are working.

**Business Start Date** The date on which you started your business.

**Add Another Employment Record** Click on this link if you wish to provide details of other past or current employment. Once you click on this link, the fields in which you can enter additional employment details, will be displayed.

#### **Additional Employment <Number>**

The following fields will be displayed for each Additional Employment record that is added.

**Occupation** The occupation of the applicant.  
The options are:

- Salaried
- Self Employed/Professional

The following fields will be applicable if you have selected the option **'Salaried'** in the **Occupation** drop-down list.

<b>Field Name</b>	<b>Description</b>
<b>Employment Status</b>	<p>The status of your employment.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Full Time</li> <li>• Part Time</li> <li>• Contract</li> <li>• Professional</li> <li>• Lawyer</li> <li>• Proprietor</li> <li>• Self Employed</li> <li>• Business</li> <li>• Agriculturist</li> <li>• Govt. Employee</li> <li>• Professional</li> <li>• Others</li> </ul>
<b>Company/Employer Name</b>	The name of the company of employer at which you are employed.
<b>I currently work in this role</b>	<p>Specify whether you are currently working in this role with this organization.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> </ul>
<b>Employment Start Date</b>	The date on which you started working with the specific company/employer.
<b>Employment End Date</b>	The date on which your employment ended with the specific company/employer.
<b>Organization Category</b>	<p>The category under which your organization falls.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Private Ltd.</li> <li>• Government</li> <li>• NGO</li> </ul>



Field Name	Description
<b>Organization Operations</b>	Specify the area of operations of the organization with which you are employed.  The options are: <ul style="list-style-type: none"> <li>• Global</li> <li>• Domestic</li> </ul>
<b>Add Another Employment Record</b>	Click on this link if you wish to provide details of other past or current employment. Once you click on this link, the fields in which you can enter additional employment details, will be displayed.
<p>The following fields will be applicable if you have selected the option '<b>Self Employed/Professional</b>' in the <b>Occupation</b> drop-down list.</p>	
<b>Profession</b>	Specify your profession.
<b>Company/Firm Name</b>	The name of the Company/Firm where you are working.
<b>I currently work in this role</b>	Specify whether you are currently working in this role with this organization.  The options are: <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> </ul>
<b>Business Start Date</b>	The date on which you started the business.
<b>Business End Date</b>	The date on which you ended the business.  This field will only be displayed and mandatory if the option <b>No</b> has been selected under the field <b>I currently work in this role</b> .
<b>Add Another Employment Record</b>	Click on this link if you wish to provide details of other past or current employment. Once you click on this link, the fields in which you can enter additional employment details, will be displayed.


39. From the **Occupation** list, select the occupation in which you are/were involved when employed at the company/business.
- a. If you select the option '**Salaried**' in the **Occupation** drop-down list.
    - i. From the **Employment Status** list, select the employment status applicable to you.
    - ii. From the **Company/Employer Name** list, select name of the company / employer at which you are employed.
    - iii. From the **Employment Start Date** date picker, select the date on which you started working with this employer.
    - iv. From the **Organization Category** list, select your category under which the organization with which you are employed, falls.

- v. From the **Organization Operations** list, select the area of operations of the company/organization with which you are employed.
- b. If you select the option '**Self Employed/Professional**' in the **Occupation** drop-down list.
  - i. From the **Profession** list, select your profession.
  - ii. From the **Company/Firm Name** list, select the name of the Company/Firm where you are working.
  - iii. From the **Business Start Date** date picker, select the date on which you started working with this business/employer.

---

Note:

1) Click **Add another Employment** to capture other past or current employment details.

2) Click the  icon against any of the additional employee details records to delete the specific employment record.

---

40. Click **Continue** to proceed to the next step in the application.

OR

Click **Back** to navigate back to the previous page.

OR

Click on the **Scan QR-code anytime to continue on mobile** link to continue the application on a mobile or tablet device.

OR

Under the kebab menu –

- Click the **Save and Continue Later** option to save the application.

OR

Click the **Continue on Mobile** option to continue the application on a mobile device.


[Home](#)

### 3.11 Financial Profile

In this section, you can provide details pertaining to your income, expenses, assets and liabilities. If you do not have any assets or liabilities or do not want to furnish that information as part of this application, you can select the options provided against each card to skip providing that specific information.

#### Financial Profile – Income & Expenses

#### Field Description

Field Name	Description
	Click this link to upload supporting documents to prefill the section.

Field Name	Description
<b>View list of supporting documents</b>	Click on the link to view the documents supported for this section to be prefilled with data.

41. Click on  icon to upload documents supporting this section.

## Income & Expenses

### Field Description

Field Name	Description
<b>Income</b>	
<b>Income Mode</b>	The possible modes of income will all be listed in the drop-down. Select any income mode to specify the amount earned on a monthly basis.
<b>Income Amount</b>	Specify the amount of income earned on a monthly basis against the selected income mode.
<b>Add another Income Source</b>	The option to add another income record. The applicant can select this option to add multiple income records.
<b>Expenses</b>	
<b>Expense Type</b>	The possible types of expenditure supported by the bank will all be listed in the drop-down. Select any expense type to specify the amount spent on a monthly basis against it.
<b>Expense Amount</b>	Specify the amount of expenditure incurred on a monthly basis against the type selected.
<b>Add another Expense</b>	The option to add another expense record. The applicant can select this option to add multiple expense records.

42. From the **Income Mode** list, select the income mode to specify the amount earned on a monthly basis.
43. In the **Income Amount** field, enter the amount of income earned on a monthly basis against the selected income mode.
44. Click on the **Add another Income Source** link to add another income record.
45. From the **Expense Type** list, select the expense type mode to specify the amount spend on a monthly basis.
46. In the **Expense Amount** field, enter the amount of expenditure incurred on a monthly basis against the type selected.

47. Click on the **Add another Expense** link to add another expense record.

**Financial Profile – Assets & Liabilities**

Futura Bank

What would you like to do today ?

↑ Premier Checking Account

Personal Information
  Checking Account Specifications
  Nominee Information
  Employment Information
  Financial Profile

Upload supporting documents to prefill this section.  
[View list of supporting documents](#)

**Financial Profile**

Please update your financial information

Income & Expenses    Assets & Liabilities

ⓘ Please enter value of assets owned and outstanding amounts of each liability in your preferred currency.

**Assets**

Do you want to add your asset information?

Yes     No

Add assets from the given options

Asset Type Deposit	Asset Value USD 230,000.00
-----------------------	-------------------------------

+ Add another Asset

**Liabilities**

Do you want to add your liability information?

Yes     No

Add liability from the given options

Liability Type Property Loan	Liability Value USD 12,000.00
---------------------------------	----------------------------------

+ Add another Liability

Continue    Back

Scan QR-code anytime to continue on mobile.

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**Field Description**

<b>Field Name</b>	<b>Description</b>
<b>Do you want to add your asset information?</b>	Specify whether asset information is to be provided or not. The options are: <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> </ul>
<b>Asset Type</b>	Specify the type of asset you wish to add.
<b>Asset Value</b>	The current value of the asset
<b>Add another Asset</b>	The option to add another asset record.
<b>Liabilities</b>	
<b>Do you want to add your liability information?</b>	Specify whether information about your liabilities is to be specified or not. The options are: <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> </ul> <p>If the option Yes is selected, the fields by way of which you can specify liability information will appear as follows.</p>
<b>Liability Type</b>	Specify the type of liability you wish to define.
<b>Liability Value</b>	The value of the liability selected.
<b>Add another Liability</b>	The option to add another liability record.

48. In the **Do you want to add your asset information?** field:

- a. if you select option **Yes**:
  - I. From the **Asset Type** list, select the type of asset you wish to add.
  - II. In the **Asset Value** field, enter the value of the selected asset.
  - III. Click on the **Add another Asset** link to add another asset record.
- b. Select option **No** if you do not wish to add asset information.

49. In the **Do you want to add your liability information?** field:

- a. if you select option **Yes**:
  - I. From the **Liability Type** list, select the type of liability you wish to define.
  - II. In the **Liability Value** field, enter the value of the selected liability.
  - III. Click on the **Add another Liability** link to add another liability record.
- b. Select option **No** if you do not wish to add liability information.

50. Once you have furnished all your financial information in the various sections, click **Continue** to proceed to the next step in the application.

OR

Click **Back** to navigate back to the previous step in the application.

OR

Click on the **Scan QR-code anytime to continue on mobile** link to continue the application on a mobile or tablet device.

OR

Under the kebab menu –

- Click the **Save and Continue Later** option to save the application.

OR

Click the **Continue on Mobile** option to continue the application on a mobile device.

[Home](#)

## 3.12 Review and Submit

This step provides a summary of your application. Each step of the application is available as a section.

You can modify the information in any section by selecting the link provided against each section.

### Review and Submit

**Futura Bank** | What would you like to do today ?

**↑ Premier Checking Account**

#### Your Application Summary

**Personal Information** [✎](#)

**Primary Details**

**SI** Name  
Mr. Smith John Sr

Citizenship: United States  
Date Of Birth: 5/17/94  
Country Of Birth: United States  
Public Figure: No

**Identity**

Social Security Number: xxx-xx-3111  
Identification Type: Driving License  
Residing State: Alaska  
ID Number: xxxxx5242  
Valid Till: 5/16/30

**Contact**

Home Address: 1207 Park Avenue, M G rd, South Block, Los Angeles, California, United States, 90005  
Current Location: United Kingdom  
Mailing Address: 1207 Park Avenue, M G rd, South Block, Los Angeles, California, United States, 90005  
Mailing Address Current Location: United Kingdom  
Email ID: smith.john@example.com  
Mobile Number: +1 (212) 111-1111  
Additional Number: --

**Checking Account Specifications** [✎](#)

Activity Profile & Specifications

Preferred Currency: USD  
Apply for overdraft: Yes  
Overdraft Limit Amount: USD 12,000.00  
Account Statement Mode: Physical  
Statement Frequency: Quarterly


**Optional Services**

Cheque Book  
Passbook  
Debit Card  
Direct Banking  
Phone Banking  
Kiosk Banking


**Activity Profile**

Source of Funds: Income  
ATM transactions in a month: 10-20  
Domestic transactions in a month: 5-10  
Purpose of account: Investment  
Expected Foreign Vtr. Activity: Yes  
Expected Annual Volume of Transactions: >5000  
Courtesy Overdraft: Yes  
Chose which one you wish to opt in for Courtesy OD: ATM




**Nominee Information** 

Nominee Details  
 Full Name  
 Mr. Tim John Jr  
 Date of Birth  
 5/18/00  
 Relationship with Applicant  
 Child  
 Nominee's Residential Address  
 1207 Park Avenue, M G rd, South Block, Los Angeles, California, United States, 90005  
 Email ID  
 tim.john@example.com  
 Mobile Number  
 +1 (212) 111-1112

**Employment Information** 

Primary Employment  
 Occupation  
 Self Employed/Professional  
 Profession  
 Engineer/Architect/Technical  
 Company/Firm Name  
 QFSS  
 Employment/Business Start Date  
 5/18/20


**Financial Profile** 

Income Information  
 Income earned per month.  
 Salary  
 USD 120,000.00  
 Expense Information  
 Expense incurred per month.  
 Vehicle  
 USD 4,500.00  
 Asset Information  
 Deposit  
 USD 250,000.00  
 Liability Information  
 Outstanding Liabilities.  
 Property Loan  
 USD 12,000.00

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51. Review the application details and click **Confirm**, to proceed with application submission. The **Terms of Service** page appears.

OR

Click the  icon against any section if you wish to update any information in the respective step.

OR

Click **Back** to navigate back to the previous step in the application.

OR

Click on the **Scan QR-code anytime to continue on mobile** link to continue the application on a mobile or tablet device.

OR

Under the kebab menu –

- Click the **Save and Continue Later** option to save the application.

OR

Click the **Continue on Mobile** option to continue the application on a mobile device.

[Home](#)

### 3.13 Terms of Service

In this step you will be able to view the terms and conditions of the product that you are applying for. You will be required to read the terms and conditions and then click on the checkbox to provide your acknowledgment to having agreed to the terms and conditions. Additionally, any other disclaimers and notices, specific to banking product application in the United States of America, will also be displayed, as required by the bank.

You will be required to read these terms and conditions, disclosures and notices and then click on the respective checkboxes to provide your acknowledgment to having agreed to the terms and conditions.

You can also provide your digital signature at this step. If you are applying for the product from a touchscreen device, you can also digitally sign the area identified. Alternately, you can upload a document containing your signature.


#### Terms of Service

Futura Bank

↑ Premier Checking Account

### Terms of Service

Please read the following information carefully.

 Premier Checking Account Agreement


- I have read and agree to the Privacy Notice
- I have read and agree to the Electronic Signature Card
- I have read and agree to the Privacy Notice

**Signature (Optional)**

Draw Signature
  Upload Signature

(Please ensure that the signature matches the signature on your submitted Identify Proof.)

Please enter your signature in the box below.



[Clear Signature](#)


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52. Select each checkbox to accept the specific term and condition.

53. Click on the **Upload Signature** tab to upload a document containing your digital signature. The **Upload your Signature** section appears.
- c. In **Drag and Drop** card, drag and drop or upload your digital signature document. The uploaded signature image is listed.

---

Note:

- 1) Click the  icon to delete the uploaded signature document.
- 2) The formats supported for the uploaded signature document can be configured. By default the supported formats are PDF, PNG, JPG and JPEG.
- 3) The maximum size allowed for the signature document is configurable. By default the maximum size allowed is 5 MB

---

OR

Click on the **Draw Signature** tab to draw signature.

---

Note:

- 1) Click on the **Clear Signature** link to reset the drawn signature.
- 2) The **Draw Signature** option is enabled only if you are applying from a touchscreen device.

- 
54. Click **Confirm** to proceed with application submission.

OR

Click **Back** to navigate back to the previous step in the application.

OR

Under the kebab menu –

- Click the **Save and Continue Later** option to save the application.
- OR
- Click the **Continue on Mobile** option to continue the application on a mobile device.

[Home](#)

### 3.14 Fund your account

Using this option you can opt to fund your checking account by specifying the initial amount to be deposited along with the details of your card or account to be debited. Alternately, you can also opt to fund your checking account later, in which case you will be required to fund your checking account once your application has been processed.

Note: In case a prospect is applying, this step will be part of the application form only if host integration is third party.

#### Fund your account

The screenshot shows the 'Fund your account' section of a web application. At the top, there's a search bar with the text 'What would you like to do today 😊?'. Below it, the page title is 'Premier Checking Account'. The main heading is 'Fund your account'. There are two input fields: 'Initial Deposit Amount' with a dropdown menu showing 'INR', and 'Deposit Amount' with the value 'INR 45,000.00'. Below these is the text 'Minimum amount - INR 100.00' and a paragraph: 'Fund your account easily by specifying details of card or account to be debited.' There are two buttons: 'Fund Now' (dark) and 'Fund Later' (light). A note below the buttons says: 'Your application will still be processed and you can fund your account once it is open.' At the bottom, there is a small copyright notice: 'Copyright © 2006, 2023, Oracle and/or its affiliates. All rights reserved. | Security Information | Terms and Conditions'.

#### Field Description

Field Name	Description
<b>Initial Deposit Amount</b>	<p>Specify the amount to be deposited in the account once it is opened.</p> <p>This field will be enabled only if the applicant is a prospect.</p> <p>The <b>Initial Deposit Amount</b> should be greater than the <b>Minimum amount</b> specified below this field.</p> <hr/> <p>Note: For existing customer applications, the facility to specify the initial deposit amount will be provided on a separate screen applicable only for existing customer applications.</p>
<b>Minimum amount</b>	<p>Displays the minimum amount that is to be funded if the user selects the <b>Fund Now</b> option.</p>

Field Name	Description
<b>Fund Now</b>	Click this button if you wish to fund the account right away.
<b>Fund Later</b>	Click this button if you do not wish to fund the account right away. Your application will still be processed and you can fund your account once it is open.

55. In the **Fund your account** modal window, specify whether you wish to fund the account right away or at a later time.

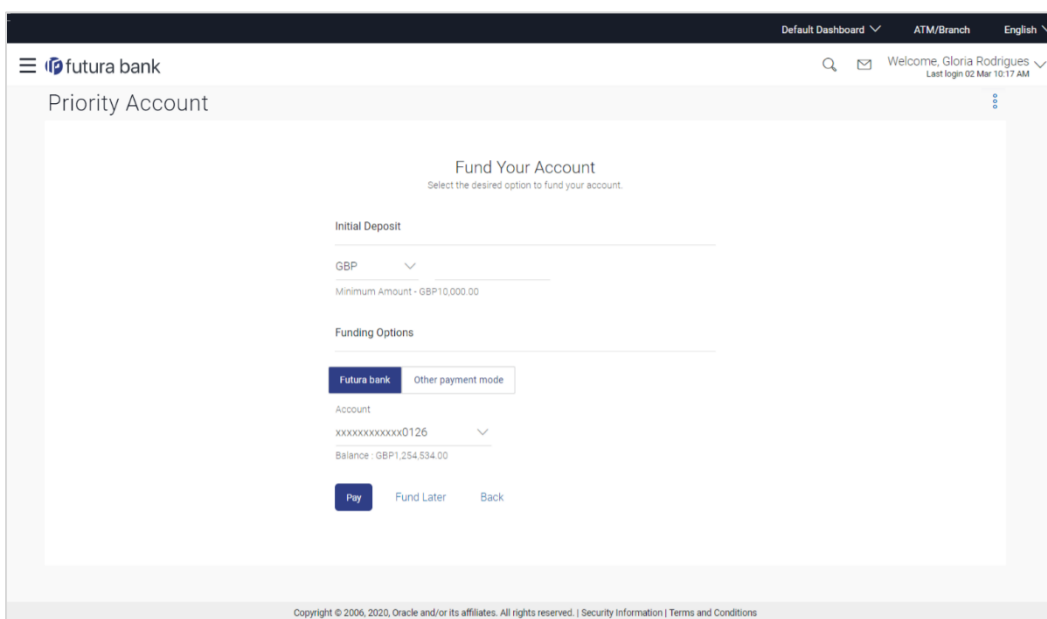
- a. If you have selected the **Fund Now** option
  - i. If you are a prospect, the payment gateway page will be opened on which you can select the mode through which you can fund the account.
  - ii. If you are an existing customer, the screen on which you can specify the initial amount to be deposited and select the mode through which you wish to fund your account, will be displayed.
- b. If you have selected the **Fund Later** option, your preference will be updated and your application will be submitted. You will then be displayed the **Confirmation** page.

OR

Under the kebab menu –

- Click the **Save and Continue Later** option to save the application.
- OR
- Click the **Continue on Mobile** option to continue the application on a mobile device.

### Fund your account screen (Applicable for Existing Customer applications only)



This page is applicable only for existing customer applications and will appear once you have selected the **Fund Now** option on the **Fund your account** modal window.

### Field Description

Field Name	Description
<b>Fund your account</b>	
<b>Initial Deposit Amount</b>	Specify the amount to be deposited in the account once it is opened.
<b>Minimum amount</b>	Displays the minimum amount that is to be funded.
<b>Funding Options</b>	
<b>Fund Through</b>	Specify the mode through which you wish to fund your account. The options will be: <ul style="list-style-type: none"> <li>• Futura Bank</li> <li>• Other Payment Mode</li> </ul>
<b>Account Number</b>	All the active checking and savings accounts that you hold with the bank will be available for selection.  Select an account from which you wish to transfer the initial deposit amount into the new checking account.  This field will be enabled if the option <b>Futura Bank</b> is selected in the <b>Fund Through</b> field.
<b>Current Balance</b>	Displays the current balance of the selected Checking or Savings account.

1. In the **Initial Deposit Amount** field, enter the amount and currency to be deposited in the account once it is opened.
2. In the **Fund Through** field, select the appropriate mode through which funding is to be done.
  - i. If you select the **Futura Bank** option;
    1. From the **Account Number** list, select the CASA account from which funds are to be transferred to the new account.
    2. Click **Pay** to initiate a funds transfer.
    3. Click **Submit** to authenticate the transaction. An application submitted successfully message appears along with the application number on the confirmation page.
  - ii. If you select the **Other Payment Mode** option;
    1. Click **Select Mode**. The payment gateway page will be opened on which you can select the mode through which you can fund the account.

OR

If you select the **Fund Later** option, your preference will be updated and your application will be submitted. You will then be displayed the **Confirmation** page.

OR

Under the kebab menu –

- Click the **Save and Continue Later** option to save the application.

OR

Click the **Continue on Mobile** option to continue the application on a mobile device.

## Payment Gateway

This page will appear in the following scenarios:

1. You are a prospect and have opted to fund your term deposit right away by selecting the **Fund Now** option on the **Fund your deposit** modal window.
2. You are an existing customer of the bank, and have selected the **Other Payment Mode** option on the **Fund your account** screen applicable only to existing customers.

## Payment Gateway screen

The screenshot shows a web interface for a payment gateway. At the top, there is a header with a globe icon and the text "Bill Desk". Below this, a grey box displays "Payment Amount (undefined) : 12000". Underneath, there is a section titled "Select payment method" with three radio button options: "Debit Card" (selected), "Credit Card", and "Net Banking". Below this is a white box containing the text "We accept" followed by logos for Visa and Mastercard. There are input fields for "Name on Card", "Card Number", "Expiry Date", and "CVV". A checkbox labeled "Save Card" is also present. At the bottom of the white box are two buttons: "Process Securely" (in red) and "Cancel" (in grey).

## Field Description

Field Name	Description
<b>Payment Modes</b>	<p>All the payment modes through which you can fund your account will be available for selection</p> <p>The options can be, and are not limited to:</p> <ul style="list-style-type: none"> <li>• Debit Card</li> <li>• Internet Banking</li> <li>• QR</li> <li>• UPI</li> </ul>

Field Name	Description
<b>Additional Payment Information</b>	You will need to specify subsequent account or card information based on your payment mode selection. E.g. If you have selected the debit card option you will be required to provide information related to the card such as the card number, card holder name, expiry date, etc.

56. Select the mode through which you would like to fund your account and proceed to enter card or account information in the subsequent fields as required to complete the transfer. Once you have completed the fund transfer, you will be displayed the **Confirmation** page.

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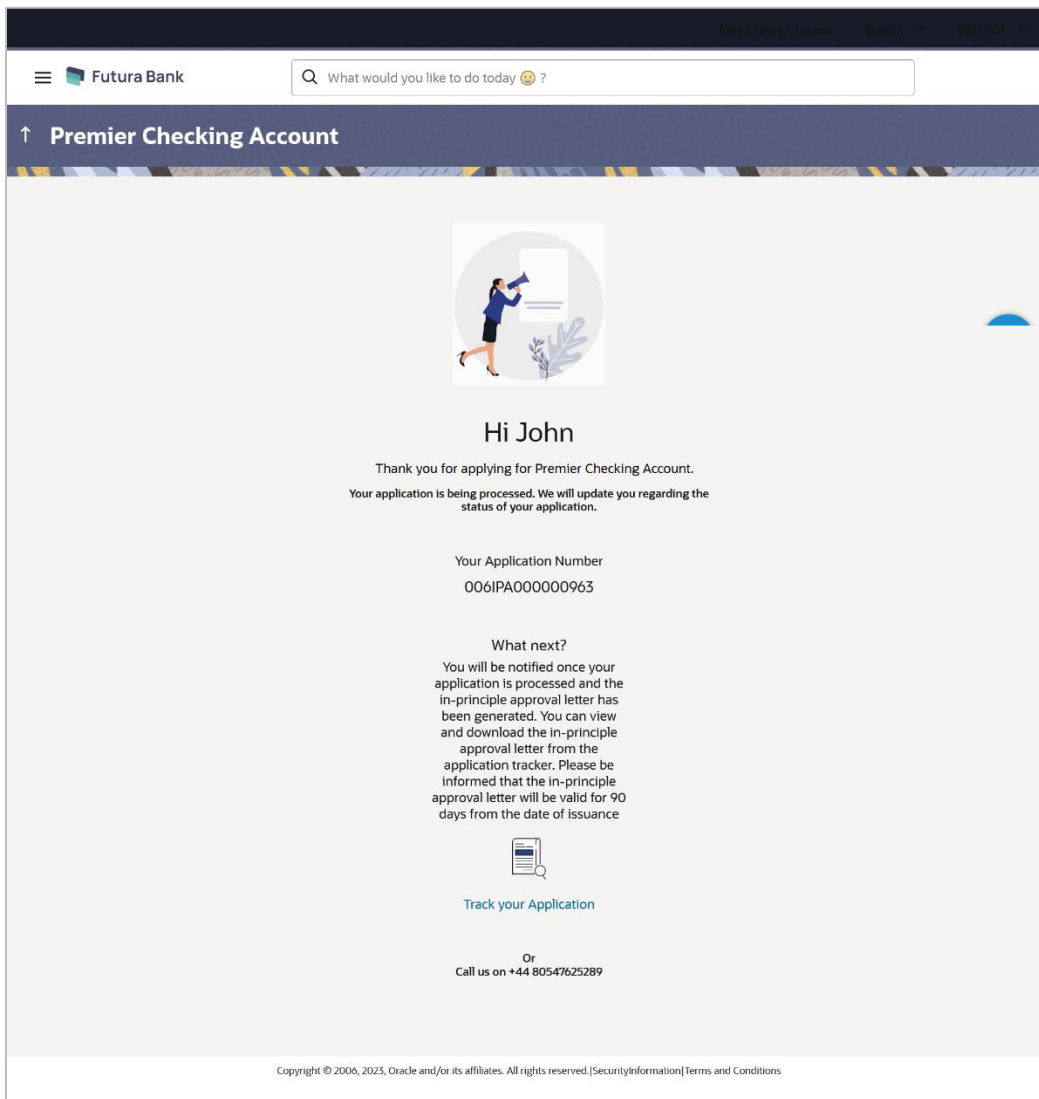


### 3.15 Submitted Application - Confirmation

The confirmation page appears once you have submitted your application. This page displays the name of the product that you have applied for along with the application reference number, generated by the bank. A link to register for online banking is also provided.

Note: For US LZN Checking Account Applications, only manual mode of processing is supported i.e. insta - account applications are not supported.

#### Confirmation



57. Click on the **Track your application** link to navigate to the **Application Tracker** Login page. For information on the Application Tracker, refer to the **Oracle Banking Digital Experience Retail Originations Application Tracker** User Manual.

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## 3.16 Existing User

An application form being initiated by an existing online banking customer of the bank (registered user) will differ from that of one being initiated by a new/unregistered user.

You will be able to apply as an existing customer either by selecting the provided option on the kickoff page and proceeding to specify your login credentials (applicable if you have applied via the bank portal page) or by selecting the product of choice from the product showcase available to you post login via the hamburger menu. In either case, the application form will vary from that of a prospect applicant's.

The system will identify your KYC status and depending on the status, you will either be allowed to proceed with the application or not i.e. if your Re-KYC is active you will be allowed to enter and submit your application form but if your Re-KYC is pending, you will not be allowed to apply for the product and will be displayed a message informing you of the same.

The checking account application form for existing customers will comprise of the following sections:

1. **Account Specifications** – This section will be part of the application form and you will be required to define the currency in which you would like the account to be maintained and define your preferences regarding account statement frequency and mode of delivery.
2. **Nominee Information** – This section will be part of the application form if it is configured for the product that you are applying for. You can add information pertaining to the nominee that you wish to add to the account in this section.
3. **Terms of Service** – You will be required to read through and accept the terms and conditions related to the online application of the product you have selected. Additional disclosures, as maintained by the bank, will also be displayed. You will be required to provide consent for all disclosures.
4. **Fund your Account** – If this step is configured for checking account applications, it will appear as part of your application form. You will be able to specify your preference with regards to funding your account. If you opt to fund your account, you will be required to specify the amount that is to be deposited in your account and also select the mode through which you will be making the transfer.
5. **Confirm** – Once you have submitted your application, you will be displayed a confirmation page. The application reference number along with the link to access the Application Tracker will be displayed.

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## **FAQ**

- 1. Can I proceed with the application if I am an existing customer of the bank but do not have online banking access?**

You will need to first onboard yourself on the digital banking platform. You can do so by selecting the 'Register for online banking access' link on the kick off page or by selecting the 'Register Now' option provided on the login page. Once you have completed the registration process, you can login and proceed with application initiation.

- 2. Can I add a joint applicant while applying for any of the products?**

No, as of now you can apply only as a single applicant. Adding joint applicants is not supported currently.

- 3. I am applying for the product as a guest user. The address that is mentioned in the document that I have uploaded in support of the application is different from my current permanent address. Can I update that information in the application form?**

Yes, all the information that is fetched from your document is displayed in editable format in the Personal Information section. You can update the required details and submit your application. However, please note that once your mobile number, as provided in the Mobile Verification page, is verified, you will not be able to modify it in the Personal Information section.

- 4. How many products can I apply for as part of a bundled application?**

Out of the box, you can add a maximum of three products in a bundle. This number is configurable by the Bank and may change.

- 5. In case my application is saved as a draft, can I request a bank executive to complete this application on my behalf?**

Only you can resume and complete a draft application.

- 6. Can I cancel one of the product applications that has been submitted as part of a bundled application?**

No. Currently, it is not possible to cancel a specific product application that is part of a bundled application. You can however, cancel the entire bundled application, if you wish to do so.

- 7. If I am applying for a product as an existing user, can I update my personal information while initiating an application?**

No, you cannot update any personal details while applying as an existing online banking customer. You may contact the bank to update your personal information before applying for a new product.

**8. For how long I can access and resume my applications that are saved as drafts?**

This is based on the Bank's purging policy. The draft applications will be available for x days in the application tracker before they are purged by the bank.

**9. Can I apply for a product that I have already applied for and that the bank is currently processing?**

Yes, you can still submit an application for the same product. The decision to process or reject either of the two (or more) applications will rest on the bank.

**10. I have started my application on my laptop. However, I have realized that some of the documents that I need to upload are available on my tablet. Do I need to abandon the application that I started on my laptop to restart the entire process on my tablet?**

No, you can scan the QR code available on every step of the application form, post the Mobile Verification step, and resume the application from your tablet or mobile device.

**11. Can bank administrators define the sequence in the steps of the application forms?**

Yes, bank administrators can configure the sequence of steps in the application forms of all product categories supported for online application, through the Origination Workflow Maintenance feature available on the OBDX platform.

**12. How does National ID verification work?**

The bank can integrate with government or other third party systems (which store and maintain data of National ID holders), through available hook points. Online authentication will be performed to verify the identity claim of the ID holder and to fetch the required personal information.

**13. How does OCR work?**

The bank can integrate with the third party adapters that provide OCR services, through available hook points. The system will be able to prefill certain fields in the Personal Information section from data fetched from the applicant's uploaded documents.

Similarly, an out of box integration is available with the internal 'Document verification framework'.

Extensibility hooks can be used to support OCR for most identity and financial documents.

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